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**Exam** : **000-N21**

**Title** : IBM Rational Collaborative  
Lifecycle Management for IT  
Technical Sales Mastery  
Test v1

**Version** : Demo

1.Which CLM capability does the Analyst role have full read/write access to?

- A. software configuration management
- B. test management
- C. automation
- D. requirements management

**Answer: D**

2.Progress frequently stalls because team members are unaware of which tasks they must complete in order for the group to move forward.

Which IBM Rational CLM feature helps prevent these delays the most.?

- A. The Planned Time view shows the work load for each team member.
- B. The Roadmap view makes dependencies visible to the whole team.
- C. Ranked lists ensure that the team works on important items first.
- D. In-place status updates appear in the plan automatically.

**Answer: B**

3.What is a major benefit of real-time planning in IBM Rational CLM?

- A. It captures best practices and reuses them across teams.
- B. It allows everyone to participate in keeping the plan accurate.
- C. It encourages incremental and breakthrough improvements.
- D. It clearly separates planning from execution.

**Answer: B**

4.What is a major advantage of deploying IBM Rational CLM in a single server setup?

- A. full Single Sign-On (SSO) support
- B. a single LDAP server to control authentication
- C. simplified linking of work items
- D. easier to schedule maintenance windows

**Answer: C**

5.A project lead wants to ensure that the whole team understands the overall scope of the project.

Which capability of IBM Rational CLM should the sales specialist highlight?

- A. It provides a single plan that spans requirements, development, and testing.
- B. It fully integrates project planning with execution.
- C. It emails copies of the plan to all team members.
- D. It subjects any changes in the plan to the entire team approval.It subjects any changes in the plan to the entire team approval.

**Answer: A**

6.IBM Rational Requirements Composer version 3.0.1 and later supports integration with which two products? (Choose two.)

- A. Rational Software Architect Design Manager
- B. Rational ClearQuest
- C. Rational RequisitePro

D. Rational DOORS

**Answer:** A,B

7.An organization has developed a set of best practices it plans to reuse in the future. How should the organization use IBM Rational CLM to achieve this?

- A. create a project template
- B. write a best practices wiki
- C. generate a process report
- D. develop a project script

**Answer:** A

8.Which kind of artifact should a stakeholder create in order to visually model the interaction of a customer without focusing on the design?

- A. user interface sketch
- B. business process diagram
- C. work flow diagram
- D. use case diagram

**Answer:** D

9.Which of the five imperatives best helps each team member understand what the rest of the team is doing and how it impacts the overall workload?

- A. in-context collaboration
- B. real-time planning
- C. lifecycle traceability
- D. continuous improvement

**Answer:** C

10.Practitioners are reluctant to participate in planning activities. Which IBM Rational CLM capability should the sales specialist suggest?

- A. Team members can update status in the course of their daily work.
- B. Teams are regularly reminded to provide status updates.
- C. Team members who do not participate are absent in the Planned Time view.
- D. Team leaders can require members to approve the plan.

**Answer:** A